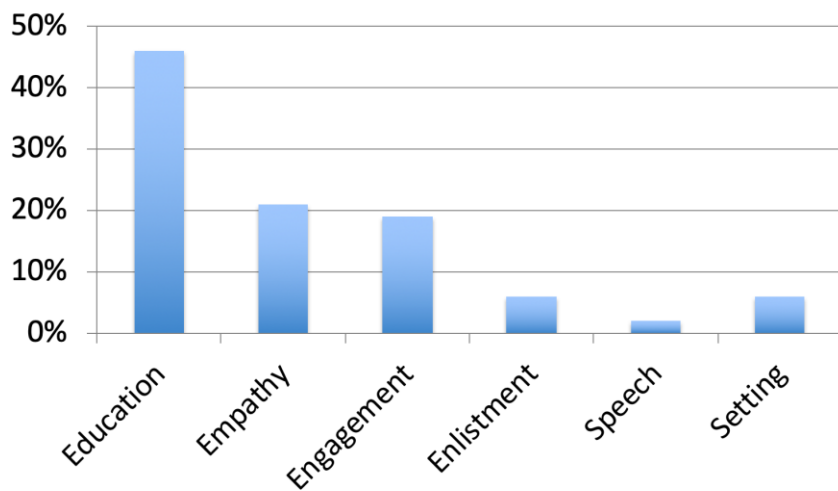
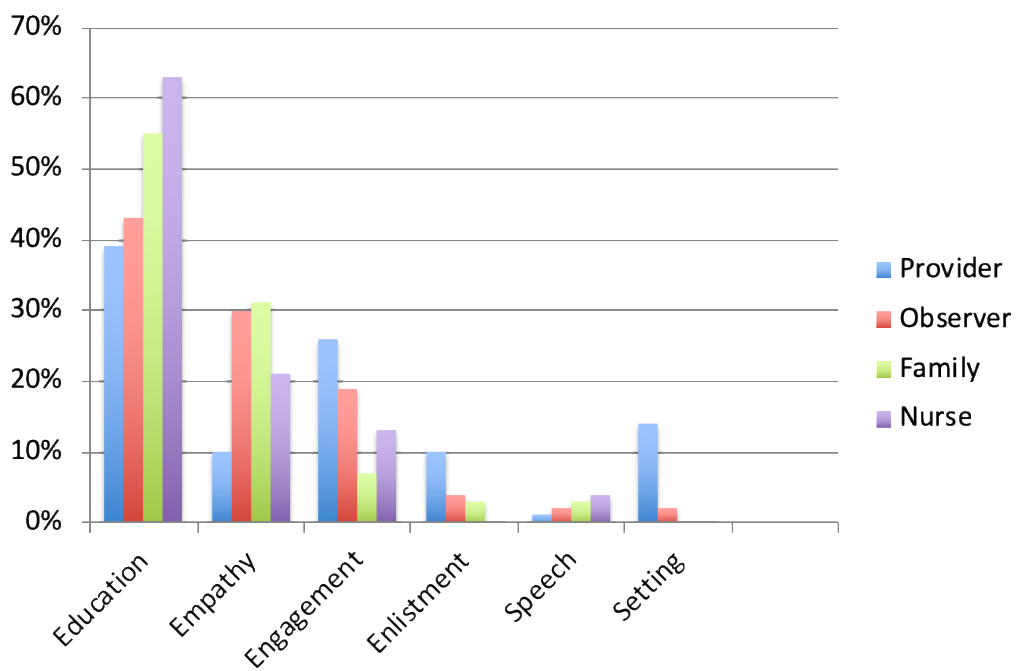


**Figure 2A**



**Figure 2B**



**Figure 2C**

Descriptive remarks by participants in survey with examples of domain assignment	
<ul style="list-style-type: none"><li>• “The physician valued the family’s understanding of the patient's condition and treatment options. The physician was compassionate.” (Empathy)</li><li>• “The physician was not rushed.” (Engagement)</li><li>• “I sat down next to the family and avoided across-the-table communication.” (Setting)</li><li>• “The physician spoke slowly.” (Speech Mechanics)</li></ul>	<ul style="list-style-type: none"><li>• “The physician was specific but spoke in common language rather than advanced medical terminology.” (Education)</li><li>• “When overwhelmed, I gave the patient’s husband time to speak.” (Empathy)</li><li>• “The physician’s meeting established expectations regarding the severity of the patient’s condition.” (Engagement)</li></ul>